

# ALTERNATIVE DISPUTE RESOLUTION CENTERS

## SUMMARY OF REPORTED ACTIVITY FOR YEAR ENDED AUGUST 31, 1995

The Alternative Dispute Resolution Centers of Texas were reauthorized and expanded in scope in 1987 by the 70th Legislature "to encourage the peaceable resolution of disputes, with special consideration given to disputes involving the parent-child relationship, . . . and the early settlement of pending litigation through voluntary settlement procedures." (Acts 1987, 70th Legislature, Chapter 1121, Section 1.) Alternative Dispute Resolution Centers provide an opportunity to resolve conflicts creatively and effectively outside the courtroom using a variety of mechanisms including mediation, arbitration, negotiation, and moderated settlement conferences.

Thirteen centers submitted reports for the period September 1, 1994, through August 31, 1995. Of the activity reported, 26,780 cases were received during the reporting period, 27,063 were closed, and 1,221 cases were pending at the end of the reporting period.

This summary is based on reports from alternative dispute resolution centers. It does not include information from judges and court clerks, nor from numerous private groups and other organizations which actively employ alternative dispute resolution procedures which are not reported.

<b>MEDIATION SECTION</b>						
<b>CENTERS</b>	<b>CATEGORIES OF DISPUTE</b>					<b>Total</b>
	<u>Neighbors, Friends, &amp; Relatives</u>	<u>Employer- Employee</u>	<u>Landlord- Tenant</u>	<u>Business Consumer- Merchant</u>	<u>Other</u>	
<b>AMARILLO - DISPUTE RESOLUTION CENTER</b>						
Cases Pending September 1, 1994	14	0	0	8	8	30
Cases Received During Year	341	20	38	298	93	790
Cases Closed During Year						
Resolved Prior to Hearing	244	17	34	92	74	461
Cases in Which Hearing Held	87	3	2	42	11	145
Cases Unresolved but Closed	13	0	2	155	4	174
Total Cases Closed During Year	344	20	38	289	89	780
Cases Pending August 31, 1995	11	0	0	17	12	40
<b>AUSTIN - DISPUTE RESOLUTION CENTER OF TRAVIS COUNTY</b>						
Cases Pending September 1, 1994	--	--	--	--	--	58
Cases Received During Year	--	--	--	--	--	1,462
Cases Closed During Year						
Resolved Prior to Hearing	--	--	--	--	--	69
Cases in Which Hearing Held	--	--	--	--	--	931
Cases Unresolved but Closed	--	--	--	--	--	449
Total Cases Closed During Year	--	--	--	--	--	1,449
Cases Pending August 31, 1995	--	--	--	--	--	71
<b>BEAUMONT - MEDIATION CENTER OF JEFFERSON COUNTY, INC.</b>						
Cases Pending September 1, 1994	7	0	3	1	4	15
Cases Received During Year	404	72	187	438	753	1,854
Cases Closed During Year						
Resolved Prior to Hearing	319	45	158	312	426	1,260
Cases in Which Hearing Held	57	21	17	63	285	443
Cases Unresolved but Closed	33	6	15	58	41	153
Total Cases Closed During Year	409	72	190	433	752	1,856
Cases Pending August 31, 1995	2	0	0	6	5	13
<b>CONROE - DISPUTE RESOLUTION CENTER OF MONTGOMERY COUNTY, INC.</b>						
Cases Pending September 1, 1994	--	--	--	--	--	0
Cases Received During Year	--	--	--	--	--	381
Cases Closed During Year						
Resolved Prior to Hearing	--	--	--	--	--	80
Cases in Which Hearing Held	--	--	--	--	--	275
Cases Unresolved but Closed	--	--	--	--	--	22
Total Cases Closed During Year	--	--	--	--	--	377
Cases Pending August 31, 1995	--	--	--	--	--	4

<sup>1</sup>Case dispositions were not reported by category.

# ALTERNATIVE DISPUTE RESOLUTION CENTERS

## SUMMARY OF REPORTED ACTIVITY FOR YEAR ENDED AUGUST 31, 1995

### MEDIATION SECTION (CONT.)

CENTERS	CATEGORIES OF DISPUTE					Total
	Neighbors, Friends, & Relatives	Employer- Employee	Landlord- Tenant	Business Consumer- Merchant	Other	
<b>CORPUS CHRISTI - NUECES COUNTY DISPUTE RESOLUTION CENTER</b>						
Cases Pending September 1, 1994	2	4	3	2	5	16
Cases Received During Year	281	57	91	407	798	1,634
Cases Closed During Year						
Resolved Prior to Hearing	34	3	4	48	15	104
Cases in Which Hearing Held	130	21	27	128	638	944
Cases Unresolved but Closed	115	35	53	226	113	542
Total Cases Closed During Year	279	59	84	402	766	1,590
Cases Pending August 31, 1995	4	2	10	7	37	60
<b>DALLAS - DISPUTE MEDIATION SERVICE, INC.</b>						
Cases Pending September 1, 1994	--	--	--	--	--	117
Cases Received During Year	--	--	--	--	--	2,332
Cases Closed During Year						
Resolved Prior to Hearing	--	--	--	--	--	364
Cases in Which Hearing Held	--	--	--	--	--	1,038
Cases Unresolved but Closed	--	--	--	--	--	257
Total Cases Closed During Year	--	--	--	--	--	1,659
Cases Pending August 31, 1995	--	--	--	--	--	790
<b>EL PASO - EL PASO COUNTY DISPUTE RESOLUTION CENTER</b>						
Cases Pending September 1, 1994	28	0	7	11	1	47
Cases Received During Year	273	49	84	188	411	1,005
Cases Closed During Year						
Resolved Prior to Hearing	10	8	4	26	42	90
Cases in Which Hearing Held	46	40	13	65	284	448
Cases Unresolved but Closed	225	1	67	108	27	428
Total Cases Closed During Year	281	49	84	199	353	966
Cases Pending August 31, 1995	20	0	7	0	59	86
<b>FORT WORTH - DISPUTE RESOLUTION SERVICES OF TARRANT COUNTY, INC.</b>						
Cases Pending September 1, 1994	189	9	3	209	322	732
Cases Received During Year	1,083	314	522	1,134	972	4,025
Cases Closed During Year						
Resolved Prior to Hearing	593	295	508	643	459	2,498
Cases in Which Hearing Held	371	9	6	297	444	1,127
Cases Unresolved but Closed	160	14	9	190	233	606
Total Cases Closed During Year	1,124	318	523	1,130	1,136	4,231
Cases Pending August 31, 1995	148	5	2	213	158	526
<b>HOUSTON - DISPUTE RESOLUTION CENTER</b>						
Cases Pending September 1, 1994	79	11	8	28	49	175
Cases Received During Year	2,551	181	289	893	602	4,516
Cases Closed During Year						
Resolved Prior to Hearing	571	53	129	164	261	1,178
Cases in Which Hearing Held	1,165	47	81	404	199	1,896
Cases Unresolved but Closed	611	70	69	252	42	1,044
Total Cases Closed During Year	2,347	170	279	820	502	4,118
Cases Pending August 31, 1995	283	22	18	101	149	573
<b>LEWISVILLE - CENTER FOR DISPUTE RESOLUTION OF DENTON CO., INC.</b>						
Cases Pending September 1, 1994	--	--	--	--	--	0
Cases Received During Year	--	--	--	--	--	1,846
Cases Closed During Year						
Resolved Prior to Hearing	--	--	--	--	--	993
Cases in Which Hearing Held	--	--	--	--	--	491
Cases Unresolved but Closed	--	--	--	--	--	342
Total Cases Closed During Year	--	--	--	--	--	1,826
Cases Pending August 31, 1995	--	--	--	--	--	20

<sup>1</sup>Case dispositions were not reported by category.

# ALTERNATIVE DISPUTE RESOLUTION CENTERS

## SUMMARY OF REPORTED ACTIVITY FOR YEAR ENDED AUGUST 31, 1995

### MEDIATION SECTION (CONT.)

CENTERS	CATEGORIES OF DISPUTE						Total
	Neighbors, Friends, & Relatives	Employer- Employee	Landlord- Tenant	Business Consumer- Merchant	Other		
<b>LUBBOCK - SOUTH PLAINS DISPUTE RESOLUTION CENTER</b>							
Cases Pending September 1, 1994	47	3	7	8	1		66
Cases Received During Year	1,072	15	116	480	26		1,709
Cases Closed During Year							
Resolved Prior to Hearing	213	1	4	152	2		372
Cases in Which Hearing Held	562	8	31	105	5		711
Cases Unresolved but Closed	310	4	8	183	5		510
Total Cases Closed During Year	1,085	13	43	440	12		1,593
Cases Pending August 31, 1995	34	5	80	48	15		182
<b>PLANO - CENTER FOR DISPUTE RESOLUTION OF COLLIN COUNTY</b>							
Cases Pending September 1, 1994	--	--	--	--	--		0
Cases Received During Year	--	--	--	--	--		73
Cases Closed During Year							
Resolved Prior to Hearing	--	--	--	--	--		14
Cases in Which Hearing Held	--	--	--	--	--		30
Cases Unresolved but Closed	--	--	--	--	--		3
Total Cases Closed During Year	--	--	--	--	--		47
Cases Pending August 31, 1995	--	--	--	--	--		26
<b>SAN ANTONIO - BEXAR COUNTY DISPUTE RESOLUTION CENTER</b>							
Cases Pending September 1, 1994	30	1	6	9	0		46
Cases Received During Year	3,505	339	935	1,229	0		6,008
Cases Closed During Year							
Resolved Prior to Hearing	2,836	308	887	1,006	0		5,037
Cases in Which Hearing Held	389	13	20	99	0		521
Cases Unresolved but Closed	253	17	31	117	0		418
Total Cases Closed During Year	3,478	338	938	1,222	0		5,976
Cases Pending August 31, 1995	57	2	3	16	0		78
<b>MEDIATION SECTION TOTALS</b>							
Cases Pending September 1, 1994	--	--	--	--	--		1,302
Cases Received During Year	--	--	--	--	--		26,173
Cases Closed During Year							
Resolved Prior to Hearing	--	--	--	--	--		12,520
Cases in Which Hearing Held	--	--	--	--	--		9,000
Cases Unresolved but Closed	--	--	--	--	--		4,948
Total Cases Closed During Year	--	--	--	--	--		26,468
Cases Pending August 31, 1995	--	--	--	--	--		1,007

### MODERATED SETTLEMENT CONFERENCE SECTION

CENTERS	CATEGORIES OF DISPUTES							Total
	Injury or Damage Involving Motor Vehicle	Injury or Damage Other Than Motor Vehicle	Worker's Compensation	Tax Cases	Condemnation	Accounts, Contracts, Notes	Other Civil Cases	
<b>AMARILLO - DISPUTE RESOLUTION CENTER</b>								
Cases Pending September 1, 1994	0	0	0	0	0	0	0	0
Cases Received During Year	0	0	0	0	0	2	1	3
Cases Closed During Year								
Resolved Prior to Hearing	0	0	0	0	0	1	0	1
Cases in Which Hearing Held	0	0	0	0	0	1	1	2
Cases Unresolved but Closed	0	0	0	0	0	0	0	0
Total Cases Closed During Year	0	0	0	0	0	2	1	3
Cases Pending August 31, 1995	0	0	0	0	0	0	0	0

<sup>1</sup>Case dispositions were not reported by category.

\*Total by category cannot be indicated because case dispositions by category were not reported by Austin, Conroe, Dallas, Lewisville and Plano.

# ALTERNATIVE DISPUTE RESOLUTION CENTERS

## SUMMARY OF REPORTED ACTIVITY FOR YEAR ENDED AUGUST 31, 1995

### MODERATED SETTLEMENT CONFERENCE SECTION (CONT.)

CENTERS	CATEGORIES OF DISPUTES							Total
	Injury or Damage Involving <u>Motor Vehicle</u>	Injury or Damage Other Than <u>Motor Vehicle</u>	Worker's <u>Compensation</u>	Tax <u>Cases</u>	<u>Condemnation</u>	Accounts, Contracts, <u>Notes</u>	Other Civil <u>Cases</u>	
<b>'AUSTIN - DISPUTE RESOLUTION CENTER OF TRAVIS COUNTY</b>								
Cases Pending September 1, 1994	--	--	--	--	--	--	--	0
Cases Received During Year	--	--	--	--	--	--	--	9
Cases Closed During Year								
Resolved Prior to Hearing	--	--	--	--	--	--	--	0
Cases in Which Hearing Held	--	--	--	--	--	--	--	9
Cases Unresolved but Closed	--	--	--	--	--	--	--	0
Total Cases Closed During Year	--	--	--	--	--	--	--	9
Cases Pending August 31, 1995	--	--	--	--	--	--	--	0
<b>CORPUS CHRISTI - NUECES COUNTY DISPUTE RESOLUTION CENTER</b>								
Cases Pending September 1, 1994	0	0	0	0	0	0	0	0
Cases Received During Year	0	1	0	0	0	1	3	5
Cases Closed During Year								
Resolved Prior to Hearing	0	0	0	0	0	0	0	0
Cases in Which Hearing Held	0	1	0	0	0	1	2	4
Cases Unresolved but Closed	0	0	0	0	0	0	0	0
Total Cases Closed During Year	0	1	0	0	0	1	2	4
Cases Pending August 31, 1995	0	0	0	0	0	0	1	1
<b>EL PASO - EL PASO COUNTY DISPUTE RESOLUTION CENTER</b>								
Cases Pending September 1, 1994	37	75	1	0	0	1	76	190
Cases Received During Year	174	115	52	0	0	0	68	409
Cases Closed During Year								
Resolved Prior to Hearing	30	14	10	0	0	0	10	64
Cases in Which Hearing Held	137	84	41	0	0	0	57	319
Cases Unresolved but Closed	13	4	1	0	0	1	7	26
Total Cases Closed During Year	180	102	52	0	0	1	74	409
Cases Pending August 31, 1995	31	88	1	0	0	0	70	190
<b>HOUSTON - DISPUTE RESOLUTION CENTER</b>								
Cases Pending September 1, 1994	9	0	0	1	1	0	0	11
Cases Received During Year	56	4	1	9	4	0	0	74
Cases Closed During Year								
Resolved Prior to Hearing	4	0	0	0	0	0	0	4
Cases in Which Hearing Held	45	1	1	7	3	0	0	57
Cases Unresolved but Closed	4	0	0	1	1	0	0	6
Total Cases Closed During Year	53	1	1	8	4	0	0	67
Cases Pending August 31, 1995	12	3	0	2	1	0	0	18
<b>LUBBOCK - SOUTH PLAINS DISPUTE RESOLUTION CENTER</b>								
Cases Pending September 1, 1994	0	0	0	0	0	0	0	0
Cases Received During Year	30	5	1	3	0	5	45	89
Cases Closed During Year								
Resolved Prior to Hearing	8	0	0	0	0	2	13	23
Cases in Which Hearing Held	19	5	1	2	0	3	23	53
Cases Unresolved but Closed	3	0	0	1	0	0	8	12
Total Cases Closed During Year	30	5	1	3	0	0	44	88
Cases Pending August 31, 1995	0	0	0	0	0	0	1	1
<b>*MODERATED SETTLEMENT CONFERENCE SECTION TOTALS</b>								
Cases Pending September 1, 1994	--	--	--	--	--	--	--	201
Cases Received During Year	--	--	--	--	--	--	--	589
Cases Closed During Year								
Resolved Prior to Hearing	--	--	--	--	--	--	--	92
Cases in Which Hearing Held	--	--	--	--	--	--	--	444
Cases Unresolved but Closed	--	--	--	--	--	--	--	44
Total Cases Closed During Year	--	--	--	--	--	--	--	580
Cases Pending August 31, 1995	--	--	--	--	--	--	--	210

<sup>1</sup>Case dispositions were not reported by category.

\*Total by category cannot be indicated because case dispositions by category were not reported by Austin.

# ALTERNATIVE DISPUTE RESOLUTION CENTERS

## SUMMARY OF REPORTED ACTIVITY FOR YEAR ENDED AUGUST 31, 1995

### COURT-ANNEXED ARBITRATION SECTION

CENTERS	CATEGORIES OF DISPUTES							Total
	Injury or Damage Involving <u>Motor Vehicle</u>	Injury or Damage Other Than <u>Motor Vehicle</u>	Worker's Compensation, Tax or <u>Condemnation</u>	Deceptive Trade Practices <u>Act</u>	<u>Divorce</u>	Accounts, Contracts, <u>Notes</u>	Other Civil <u>Cases</u>	
<b>HOUSTON - DISPUTE RESOLUTION CENTER</b>								
Cases Pending September 1, 1994	0	0	0	1	0	0	0	1
Cases Received During Year	8	0	0	6	0	0	0	14
Cases Closed During Year								
Resolved Prior to Hearing	1	0	0	1	0	0	0	2
Cases in Which Hearing Held	4	0	0	2	0	0	0	6
Cases Unresolved but Closed	2	0	0	1	0	0	0	3
Total Cases Closed During Year	7	0	0	4	0	0	0	11
Cases Pending August 31, 1995	1	0	0	3	0	0	0	4
<b>LUBBOCK - SOUTH PLAINS DISPUTE RESOLUTION CENTER</b>								
Cases Pending September 1, 1994	0	0	0	0	0	0	0	0
Cases Received During Year	2	0	0	0	0	0	2	4
Cases Closed During Year								
Resolved Prior to Hearing	0	0	0	0	0	0	0	0
Cases in Which Hearing Held	2	0	0	0	0	0	1	3
Cases Unresolved but Closed	0	0	0	0	0	0	1	1
Total Cases Closed During Year	2	0	0	0	0	0	2	4
Cases Pending August 31, 1995	0	0	0	0	0	0	0	0
<b>COURT-ANNEXED ARBITRATION SECTION TOTALS</b>								
Cases Pending September 1, 1994	0	0	0	1	0	0	0	1
Cases Received During Year	10	0	0	6	0	0	2	18
Cases Closed During Year								
Resolved Prior to Hearing	1	0	0	1	0	0	0	2
Cases in Which Hearing Held	6	0	0	2	0	0	1	9
Cases Unresolved but Closed	2	0	0	1	0	0	1	4
Total Cases Closed During Year	9	0	0	4	0	0	2	15
Cases Pending August 31, 1995	1	0	0	3	0	0	0	4