## **GUARDIANS - DISCIPLINARY ACTION LOG** (Effective 08/06/2024)

Last Name	First Name	Complaint Number	Violation	Rule Violation	Disciplinary Action	Date of Final Order	First Disciplinary Action (Yes/No)
Watts	Sarah	CG-15-031, 037, 045, 056, 065 & 079	Failure to visit wards, respond to family and facility staff and participate in care planning conferences for wards; provide basic needs for wards and to respond to JBCC. Withheld funds from wards	Minimum Standards 4(VI), 5(I), 13(VI)(A-F), 14(I), 18(I), 19(IV), 21(I), 22; JBCC 3.12(b)	Refuse to renew Certification-Exp. July 7, 2015; Administrative penalty-\$25,500	December 8, 2015	Yes
Deleon	Jorge	87-CG- 2016	Failed to file an Annual and final report of the person for both wards; Guardian paid himself fees for ward care out of estate w/out notifying court and failed to clear	Min Standards 12(e); Code of Ethics 8; Min Standards 17(i); Min Standards 16(h); Min Standards 5(a); Min Standards 12(b)	Admin penalty in the amount of \$1,400 to be paid w/in one year after date of Final Order; complete 5 hrs of CE in Guardianship law and ethics w/in one yr after the date of Final Order (in addition to 12 hrs of	April 13, 2018	Yes

		11.00	furniture & boxes A.Bs rooms such that the facility staff were unable to bathe A.B.		CE req for renewal of certification)		V
Guzman	Arturo	11-CG- 2017	In providing guardianship services to eight wards, failed to file or timely file; bonds and maintain bonds for protection of estate, initial inventories and list of clients of claims, annual accounts of estate, and annual report of persons. Failed to respond to court 's requests, apprise court of condition and value of estate, maintain and manage estate, keep monies of individual wards' estates separate, and visit wards monthly.	Estates Code 1154.051, 1163.001(a); 1163.102(c); 1163.003; Probate Code 729, 741, 743; Minimum Standards for Guardianship Services 2, 2(t), 2(f), 2(VI), 12(e), 12(E), 13 (f), 13(f)(7), 13(VI), 16(I), 16(VI), 17(C), 17€, 17(G), 17(I), 17(III), 17(V), 17(VI)	Certification not eligible to renew for five years; \$10,000 admin penalty	August 23, 2017	Yes

Spears	Sundra	12-CG-	Violated multiple	Min Stan 17	Refuse to renew	February 12,	Yes
_		2017	Code of Ethics and	(VI) & Sec 729	certification for 5 yrs;	2018	
			Min Standards for	Probate Code;	impose an admin		
			Guardianship	Min Stan 2(f)	penalty of \$12,000;		
			Service; violated	& 12(e) & Sec	the admin penalty of		
			TX Probate Code	1163.102(c)	\$12,000 is reduced to		
			and TX Estates	Estates Code;	\$6,000 w/in 5 yrs if		
			Code while	Sec 743	respondent complies		
			providing	Probate Code;	w following terms &		
			guardianship in TX	Min Stan 16	conditions. Submit		
			to 11 wards in TX	(I); Sec 768	copies of court		
				Probate Code;	discharge orders to		
				Min Stan 2	the Commission for		
				(VI) & Sec 741	release of guardian in		
				Probate Code;	27 open guardianship		
				Min stan	case as of 01/1/2017,		
				12(E); Min	per 2016 Annual		
				Stan 13(f) &	report filed		
				13(f)(7); Min	w/Commission		
				Stan 2 (VI) &			
				17 (V) Sec			
				1163.002			
				Estates Code &			
				Sec 741			
				Probate Code;			
				Min Stan			
				19(VI); Min			
				Stan 13 (VI);			
				Sec 1163.001			
				Estate Code &			
				Min Stan			

Marcano	Melissa	CG-0079	Respondent failed to cooperate with investigation being unresponsive to investigator	2(f)&17(e); Sec 1151.151 Estate Code & Min Stan 16(a); Min Stan 17(VI); 1163.001 Estates Code; Min Stan 19 Commission Rule 3.12(b)	Reprimand; Admin penalty of \$250 due within 6 mths after the date of the Final Order	December 12, 2019	Yes
Baker	Kyla	CG-0261	Respondent used the funds of the ward to purchase items that were not used for his personal benefit and to pay living expenses for another ward in her care. Respondent did not file supporting vouchers and documentation required to be attached to the Annual Accts filed on June 16, 2020 and July 24, 2020. Respondent also did	Code of Ethics (COE) 2, 5, 8, 10; Min Standards 13(a)(1), (a)(2)E, (f)(1), 15(a)(b)(d); 16(a)(c)(d)(f)(h); 19(a)(f)(g); 21(a)(b)(c); 22	Revocation for a period of 10 yrs; Admin penalty a total of \$11,000 (\$500 for the foregoing 22 violations) due within 1 year of the date of the Final Order.	February 25, 2021	Yes

	not file on and for a		1
	not file an app for a		
	monthly allowance,		
	failed to		
	file an app for an		
	investment plan, and		
	failed to file the		
	Annual Acct timely.		
	Respondent failed to		
	maintain receipts		
	accounting for all		
	ATM withdrawn		
	funds and failed to		
	maintain receipts and		
	invoices for all debit		
	card purchases and		
	caregiver services.		
	Respondent did		
	not assess the		
	appropriateness of		
	ward's current living		
	situation, as the		
	ward's apartment was		
	filthy, insect infested,		
	and in general		
	disrepair. Respondent		
	employed an		
	acquaintance from		
	church, in a		
	caregiving role for		
	ward, without		
	disclosing the		
	arrangement to the		
	court. Respondent		

			was employed in the capacity of a guardian for a total of 80 guardianships, without disclosing this info to the Certification Division Director of the Commission.				
Baker	Kyla	CG-306	Respondent failed to comply with Lubbock Cty Court ltr dated 09/09/20 to file the Final Annual Report before 09/25/20, for the court to close the guardianship case due to the death of the ward, 01/13/21 respondent filed the final annual report; failed to visit the ward mthly, relying on uncertified employees to visit the ward. Respondent answer dated 01/04/21 stated Trilogy employees (not certified) visited the ward in 2019, 1-July-Aug 2019, 2-Sept – Dec 2019	Code of Ethics (COE) 8, Min Standards 2(f), 13(f), and 20(d)	Revocation extended for a period of 10 yrs effective 02/25/2021 for Cause No. 0261 for another 10 yrs for a total of 20 yrs; admin penalty of \$7,450 for 28 rule violations due w/in on yr after the date of the Final Order	May 6, 2022	No

Baker	Kyla	CG-307	August 2019, Adult Protective Services (APS) determined Respondent's ward living quarters were infested. January 2020 is when Respondent addressed infestation issue placing the ward in a group home	Min Standard 13(a)(1)	Revocation extended for a period of 10 yrs effective 02/25/2021 for Cause No. 0261 for another 10 yrs for a total of 20 yrs; admin penalty of \$7,450 for 28 rule violations due w/in on yr after the date of the Final Order		
Baker	Kyla	CG-308	APS noted significant concerns regarding financial mismanagement of ward's funds in overdrafts occurred from Nov 2019 through July 2020; Respondent bank statements confirmed mismanaged funds.	Code of Ethics (COE) 5; Min Standard(s) 13(a)(1) and 22	Revocation extended for a period of 10 yrs effective 02/25/2021 for Cause No. 0261 for another 10 yrs for a total of 20 yrs; admin penalty of \$7,450 for 28 rule violations due w/in on yr after the date of the Final Order		
Baker	Kyla	CG-309	Respondent failed to comply w/Lubbock Cty Court ltrs dated 07/16/20 and 09/28/20 stating the Annual Report of the Guardian due 09/21/20 and the Annual Report of the	Code of Ethics (COE) 8	Revocation extended for a period of 10 yrs effective 02/25/2021 for Cause No. 0261 for another 10 yrs for a total of 20 yrs; admin penalty of \$7,450 for 28 rule violations due w/in on	May 6, 2022	No

			Well-being of the ward due 08/20/20; failed to file the 2018-19 and 2019-20 annual reports by the court's deadline, respondent's answer the annual report of the person was submitted to her attorney to be filed on 01/04/21; respondent states she was quarantined due to COVID on 10/14-28/20; December 2020 and respondent admitted her attorney generally completes the annual reports.		yr after the date of the Final Order		
Baker	Kyla	CG-310	Respondent failed to comply with Lubbock Cty court email dated 08/25/20, directing Respondent to file annual report for the court to close the guardianship case due to the death of the ward. January 7, 2021, respondent answer the final acct info was sent to her attorney to file the	Code of Ethics (COE) 4 and COE 8; Min Standard(s) 2(f), 13(f), 17(I) and 20(d)	Revocation extended for a period of 10 yrs effective 02/25/2021 for Cause No. 0261 for another 10 yrs for a total of 20 yrs; admin penalty of \$7,450 for 28 rule violations due w/in on yr after the date of the Final Order	May 6, 2022	No

			report. July 2, 2021 respondent has not submitted a final report w/Lubbock Cty Court and the guardianship case was closed on 02/24/2021; respondent failed to visit the ward monthly, relying on an uncertified employee to visit the ward				
Baker	Kyla	CG-311	Respondent failed to file Annual Report of Well-being of ward and Final Annual Accounting for reporting period 08/14/2019 to 08/13/2020 by Lubbock Cty Court's deadline 10/12/2020; respondent failed to comply Lubbock Cty Court's ltr dated 10/14/2020 the Annual Report of the Well-being of the Ward was past due and requesting documents be filed immediately. July 2,	Code of Ethics (COE) 8; Min Standard 2(f)	Revocation extended for a period of 10 yrs effective 02/25/2021 for Cause No. 0261 for another 10 yrs for a total of 20 yrs; admin penalty of \$7,450 for 28 rule violations due w/in on yr after the date of the Final Order	May 6, 2022	No

Baker	Kyla	CG-312	2021, annual report has not been filed with the court.  Respondent failed to visit ward monthly stating she had not been able to visit ward in person; respondent relied on former employee and caregivers (not certified) to visit; caregivers visited ward Monday through Saturday	Min Standard 13(f)	Revocation extended for a period of 10 yrs effective 02/25/2021 for Cause No. 0261 for another 10 yrs for a total of 20 yrs; admin penalty of \$7,450 for 28 rule violations due w/in on yr after the date of the Final Order	May 6, 2022	No
Baker	Kyla	CG-313	most of 2019.  Adult Protective Services (APS) investigation allegations of physical neglect/financial exploitation by Respondent found to be invalid, however, APS findings noted discrepancies w/guardianship payments by the ward's employment income; respondent provided copies of monthly bank	Code of Ethics (COE) 5 and COE 8; Min Standard(s) 2(f), 13(a)(1), 13(f) and 22	Revocation extended for a period of 10 yrs effective 02/25/2021 for Cause No. 0261 for another 10 yrs for a total of 20 yrs; admin penalty of \$7,450 for 28 rule violations due w/in on yr after the date of the Final Order	May 6, 2022	No

Baker	Kyla	CG-330	statements from March 23, 2020 through December 7, 2020, in overdrafts for the 2020 calendar yr. January 4, 2021, respondent waiting on info from the provided to file annual report; 06/23/2021 respondent failed to file 2019-2020 annual report with Lubbock Cty Court Respondent failed to notify Scurry Cty Court of change in ward's residence and transfer guardianship from Scurry Cty to Lubbock Cty; respondent failed to file annual reports of Guardian of Person and annual accounts in 2019 and 2020 w/Scurry Cty Court; respondent failed to seek modification or termination of guardianship of ward's transfer from Scurry Cty to	Min Standard(s) 2(f), 20(d) and 22; Code of Ethics (COE) 8	Revocation extended for a period of 10 yrs effective 02/25/2021 for Cause No. 0261 for another 10 yrs for a total of 20 yrs; admin penalty of \$7,450 for 28 rule violations due w/in on yr after the date of the Final Order	May 6, 2022	No
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	Lubbock Cty and		
	notice of death		
	10/17/2020. Director		
	of Nursing, Snyder		
	Oaks Nursing and		
	Rehab, Scurry Cty		
	stated she made		
	efforts to notify		
	Respondent of		
	closure of Snyder		
	Healthcare Ctr where		
	the ward resided;		
	efforts were made to		
	transfer ward to		
	Snyder Oaks Nursing		
	& Rehab (filled),		
	therefore, ward was		
	transferred to		
	Heritage Oaks		
	Nursing in Lubbock.		
	October 1, 2019,		
	Snyder Healthcare		
	Ctr closed. February		
	15, 2021, Respondent		
	did not file any		
	reports seeking		
	modification or		
	termination with		
	regard to transfer		
	ward to Heritage		
	Oaks Nursing,		
	Lubbock. Scurry Cty		
	Court emailed		
	respondent failed to		
1	respondent faired to		

			file report due 05/23/2019 and 05/23/2020; records reflect respondent made no efforts to seek modification or termination of the guardianship upon the ward's death, occurred 10/17/2020. February 18, 2021, Scurry Cty Court issued an Order to Show Cause for failure to file Annual Report of the Guardian of the Person, an annual account and final settlement; respondent failed to notify court of the ward's death & deliver ward's property				
Jobin	Michael	CG-346	Resp failed to file an answer or respond Investigator interview request; Resp failed to pay ward's residential facility and outstanding pharmacy bills; Resp	Commission rules 3.12(b); Code of Ethics (COE) 2, 5, & 8; Min Standards 2(f), 5(b), 13(b); 16(a), 17(d)(f)	Commission assess an admin penalty for a total of \$3,900 due within 1 yr of the date of the Final Order; and deny any future apps for certification as a	December 2, 2022	Yes

			failed to apply for ward's Social Security benefits & ensure monthly benefits were deposited into wards acct; Resp failed to apply for ward's Social Security benefits, Medicare/Medicaid; and Resp failed to file Inventory Appraisement & list of Claims after he was appointed permanent Guardian of the Person of Estate		guardian/provisional guardian filed by Respondent.		
Clarke- Smith	Nicole	CG-365	Respondent provided guardianship services on behalf of a business entity doing business as 'Respect for Elders. Respondent acted out of scope of authority: incorrectly informed facility of ward residence that Respect for Elders was appointed as Guardian of person & estate; making	Code of Ethics (COE) 5; Min Standards 2 (c)	Reprimand; Admin penalty of \$1000 due within 6 mths after the date of the Final Order	February 3, 2023	Yes

			funeral arrangements for ward; making arrangements for expenditures of money's from the wards estate for ward's funeral				
Clausen	Christian	CG-405	The Respondent employed his private-owned company, CNC Home Care to provide services for his wards; respondent billed wards for guardianship services by individuals employed by CNC Home care who were not certified guardians by Commission; respondent submitted his Annual Report to Dallas Cty rather than to the Commission, noted as a guardian on the form an individual who has never been certified as a guardian; respondent was appointed new guardianships and provided	Code of Ethics 7; Minimum Standards 2(g), 15(a)(b)(c); Commission Rule 3.2(a), 7.2(a)(1-5), 7.3(f)	The Commission assess a \$2000 admin penalty due within 6 mths after the date of the Final Order	August 7, 2023	Yes

			guardianship services and billing estates which his certification was expired; respondent submitted an app/renewal app as a PPG with Dallas Cty, his certification was expired at the time, but he falsely recorded on app that his certification expired on 11/30/2020, a renewal app had not been filed at the time; and the Respondent failed to file his annual report with the Commission for the 2021 reporting period.				
Eavenson	Sandra	CG-0453	Respondent was appointed by Bexar Cty Probate Court No 2 as Guardian of Person of ward N.J.A was ordered to file report on the condition/well-being of ward no later than 60 days after expiration of 12 mths	Code of Ethics (COE) 8, 10; Min Standards 2(f), 12(e), 17(i), 21(a); Commission Rule 3.12(b)	Revocation for three yrs; assess a \$3500 admin penalty due within 12 mths after the date of the Final Order	August 21, 2023	Yes

from date and		
qualification,		
deadline for filing		
first annual report		
was 04/21/21, court		
records indicate		
Respondent never		
filed annual report;		
Respondent was		
appointed Guardian		
of the Person forward		
C.D.W was ordered		
to file report on the		
condition/well-being		
of ward no later than		
60 days after		
expiration of 12 mths		
from date and		
qualification,		
deadline for filing		
first annual report		
was 04/07/21.		
Respondent filed		
annual report 526		
days past due;		
respondent was		
advised of past-due		
filing for 9		
guardianship cases.		
Respondent filed a		
notice of C.D.W		
death with the court		
335 days after his		
death; Respondent		
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			never filed a final acct to close C.D.W probate case. Respondent filed a notice of N.J.A death with the court 147 days after the ward's death, court records indicate Respondent never filed a final report to close probate case. Respondent failed to inform court she could not manage caseload, failed to decline additional appt when she felt overwhelmed with duties. Respondent failed to submit an Annual Report to the Commission for calendar year 2020-2022.				
Cisneros	Frank	CG-0482	Respondent falsely documented no changes in ward's medication/diagnosis; falsely documented that he visited with ward; and respondent admitted to Investigator he fell	Min Standards 5(b), 13(f)(7), 21(a); Code of Ethics (COE) 10	Suspension for consecutive 6-mth period effective date of Final Order; complete 3 hrs of continuing education (ce) of ethics in addition to 12 hrs of	November 20, 2023	Yes

Lott	Ginger	CG-0593	behind on his guardianship cases due to Respondent felt overwhelmed and burnt out prior to leaving the guardianship program Respondent admitted	Code of Ethics	CE required for recertification  No later than 30 days	May 3, 2024	Yes
			she failed to notify the Commission once she became guardian of over 39 wards; respondent failed to file 2022 annual report timely (163 days past due date) and annual acct for a ward; respondent did not include time and location for each visit with wards, respondent submitted apps for compensation with the court for several wards with visitation dates that conflicted with the visitation record sent to commission; respondent failed to include detailed notes	(COE) 7; Min Standards 2(f), 5(c)(e); 12(e), 13 (e(7), (e(8), 15(a)(b)(c)(d), 16(d)(f), 19(a)(b)(f)(h), 21(c); Commission Rule 7.3(f), 7.4(d)(5)(A)	after the date of Final Order, Respondent must file resignations for all guardianship cases in all counties for which she is the certified guardian; 60 days after Respondent's resignation date, (a) she must file all final accounts and final reports of the person in each of her guardianship cases; 90 days after the date the Respondent files her final account and final report of person (b), the Respondent must permanently surrender her guardianship		

			to reflect contacts and work done.		certification by completing/submitting the surrender form or her guardianship certification will be permanently revoked; assess an admin penalty for the total of \$5000 due within 90 days after the date of the Final Order.		
Lavinier- Kidd	Verne	CG-0659	Respondent submitted 2023 Report to the Commission 20 days past the due date. Respondent failed to report to the Commission's Director that she exceeded 39 wards within 10 days of exceeding that number.	Commission Rule 7.3(f)(1-8); Min Standards 21(c)	Probated suspension for 6 mths; assess an admin penalty for the total of \$1000 due within 12 mths after the date of the Final Order.	8/5/2024	Yes
Holguin	Laura	CG-0658	Respondent and Husband submitted their 2023 Annual Private Professional Guardian reports to the Commission that noted 35 wards appointed to Private	Texas Government Code §155.253(a); Commission Rule 7.8(a)	Probated Suspension for 1 yr; assess an admin penalty for the total of \$1000 due within 12 mths after the date of the Final Order.	8/5/2024	Yes

	Professional		
	Fiduciaries, Inc.		
	which was not a		
	registered program.		
	No		