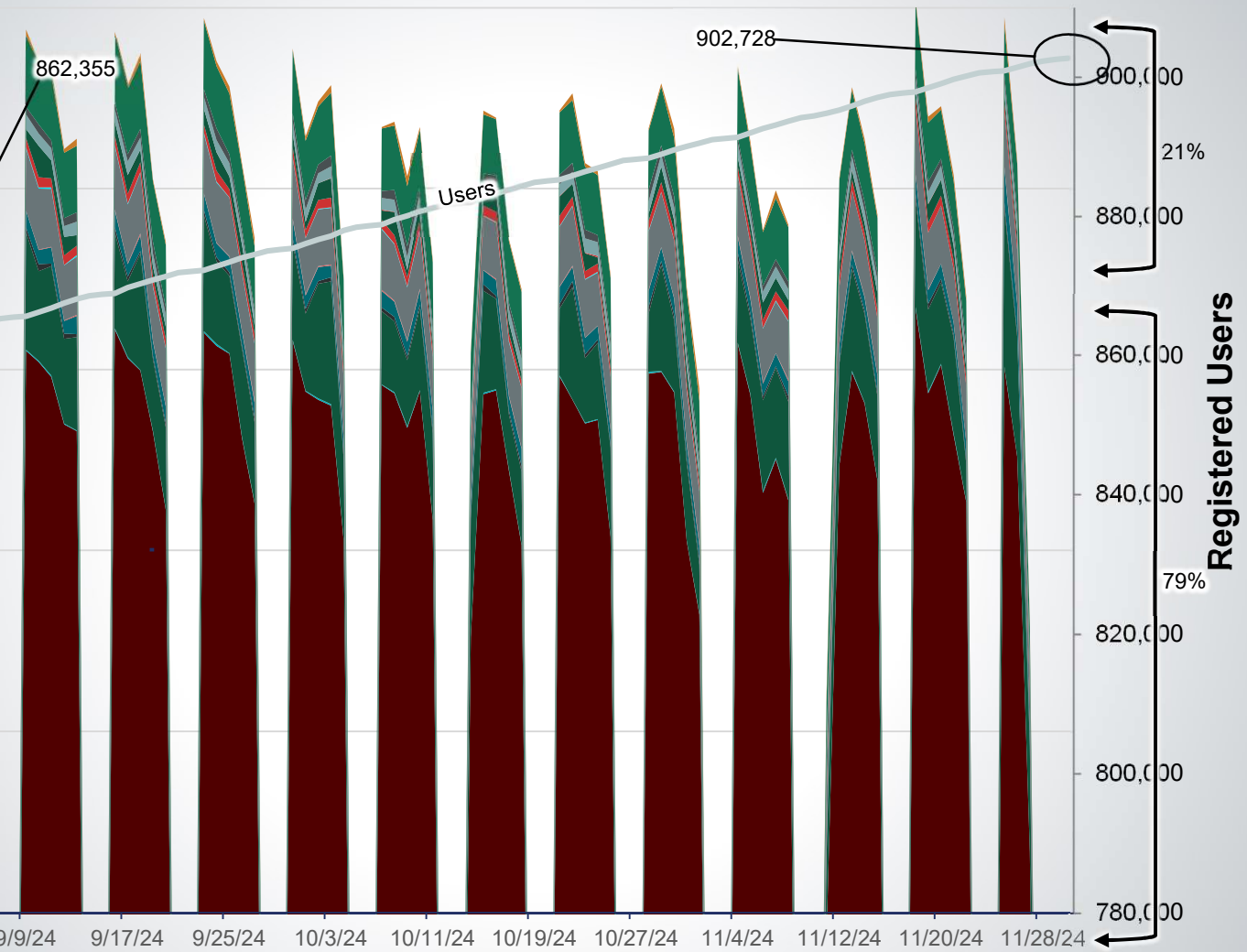




# Program Status Update

CIT Meeting  
Dec 06, 2024

# Filing Volume: 9/1/24 to 11/30/24

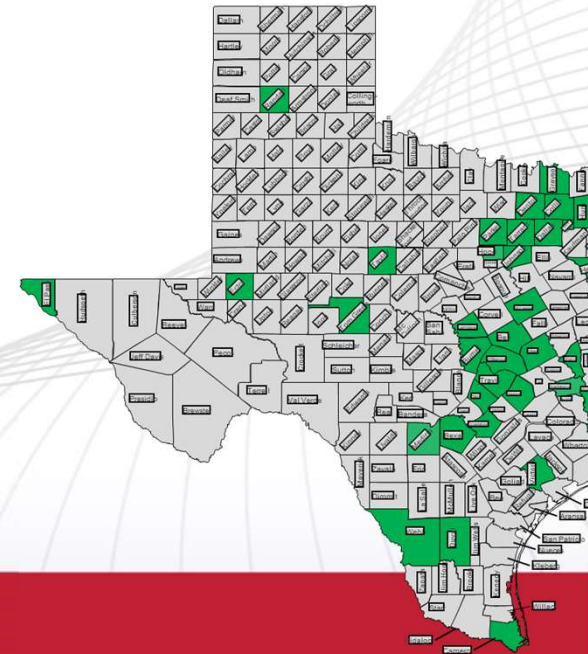


## Program Continues to Thrive

- Over 902k user accounts created to-date
- Avg ~47K filings and ~\$1.3M fees produced
- State-provided filing portal accounted for 21% of the filing volume across the state

## JP Update

- 234 precincts across 56 counties live
  - **21** out of "Top 22" counties live with one or more precinct
- 6 active/pending engagements

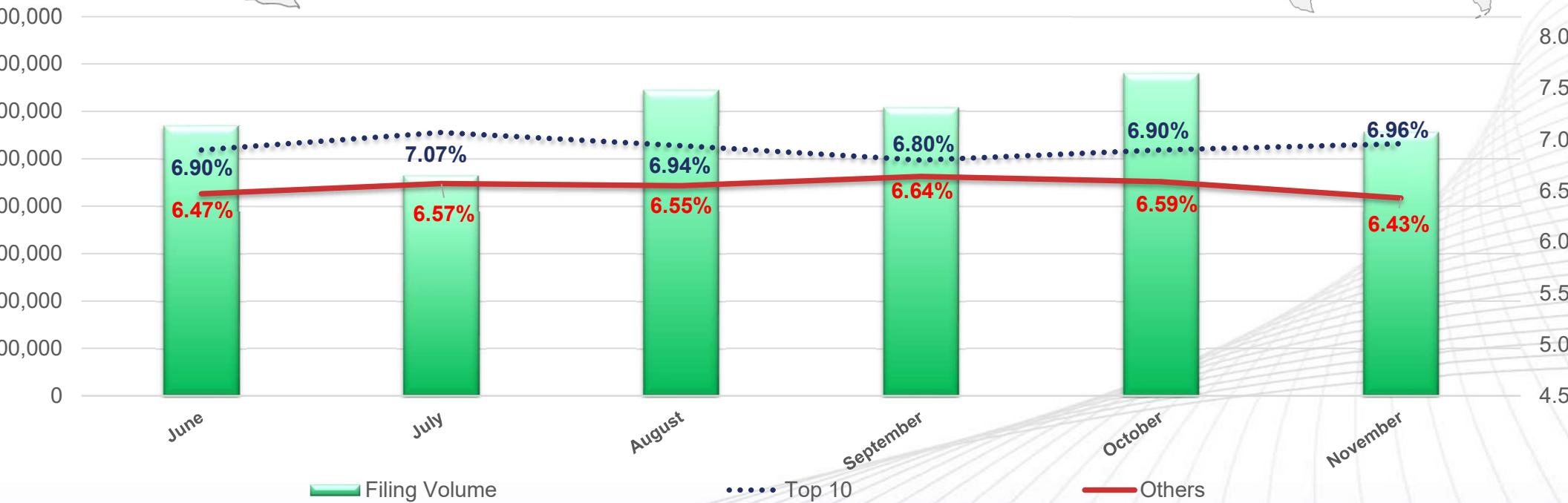


# for Correction Rates – Market Comparison

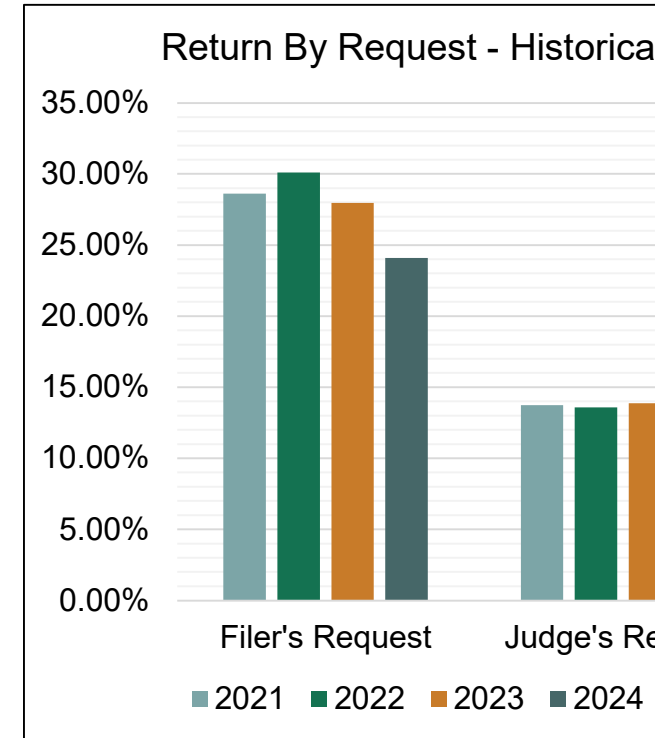
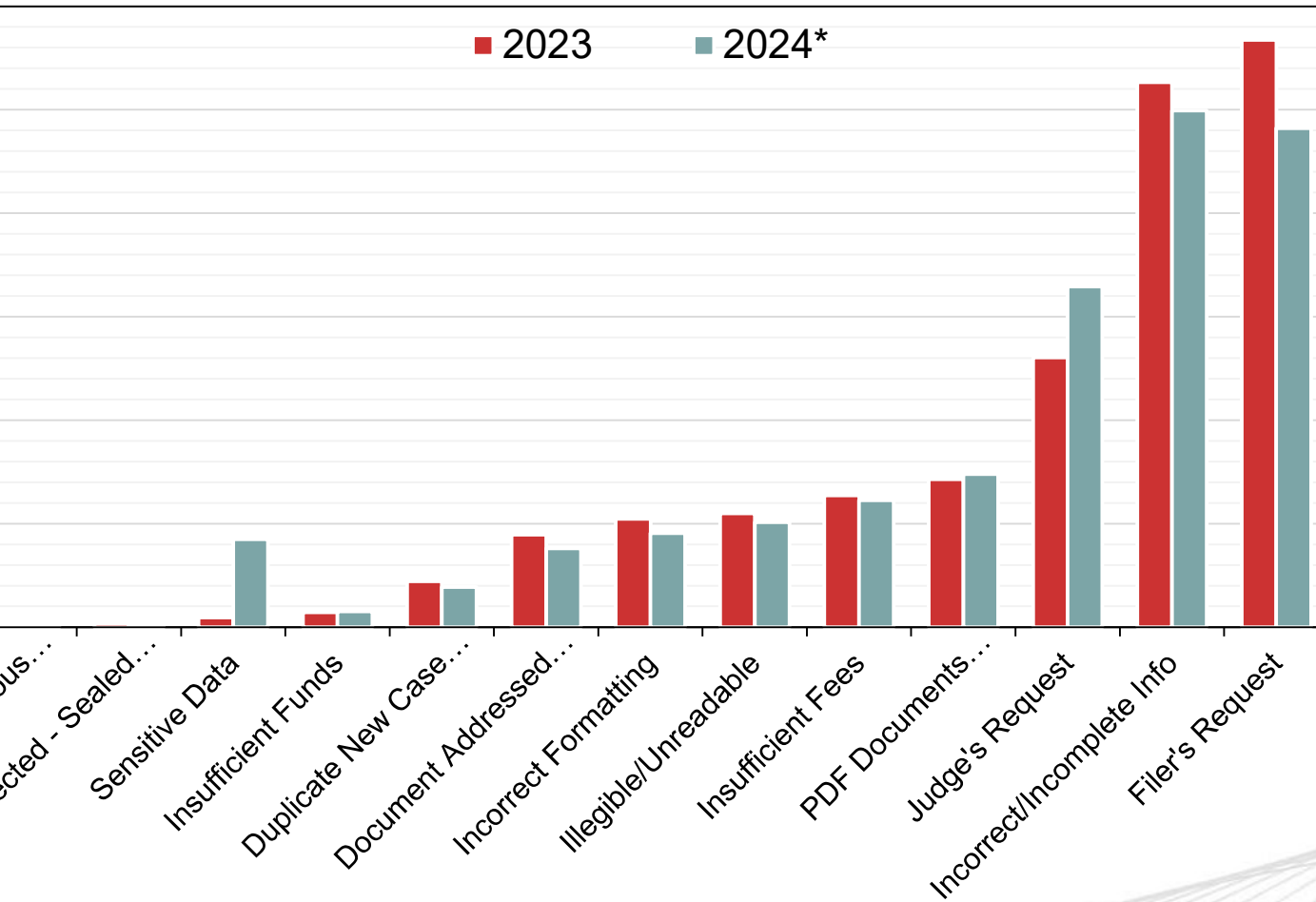


**Texas Average**  
**6.8%**

**National Average**  
**~7.6%**



# Comparison for Correction Rates by Return Reason

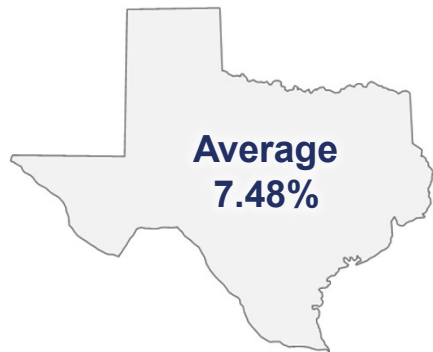


through November 2024

# Comparison for Correction Rates – Comparison



## County and District Courts

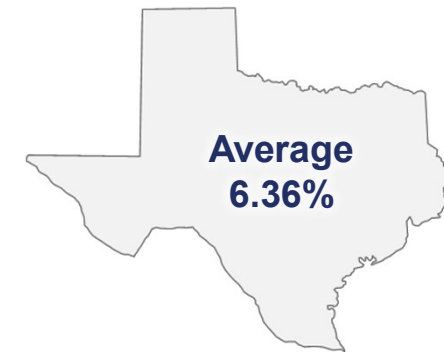


### Top 10 Case Types by Return Rate\*

	Returned	Return Rate	% of Category
Debt Collection	60,895	8.39%	52.64%
Child Support	37,075	9.04%	68.42%
Motor Vehicle Accident	35,935	5.60%	72.11%
Child Support	21,646	8.94%	74.06%
Child Support Administration	21,007	12.02%	43.52%
Child Support without Children	20,389	10.91%	31.16%
Debt Collection - Other	23,462	8.19%	20.77%
Child Support - Elementary	13,424	10.19%	32.81%
Debt Collection - Consumer/DPTA	12,191	6.46%	13.69%
Child Support - Property or Damage	9,980	6.34%	17.69%

\*Limited to case types with 1,000+ filings during previous 6 months

## Justice Courts



### Top 10 Case Types by Return Rate\*

CaseType	Returned	Return Rate	% of Category
Debt/Contract - Debt Collections	46,128	6.13%	
Debt/Contract - Other	18,140	6.08%	
Evictions - Residential	16,638	13.59%	
Small Claims	7,176	13.06%	
Occupational Driver's License	393	13.54%	
Debt/Contract - Consumer/DTPA	341	2.38%	
Evictions - Commercial	290	15.47%	
Other Civil	266	24.84%	
Repair and Remedy	213	32.82%	
Garnishment	154	23.09%	

\*Limited to case types with 500+ filings during previous 6 months

# Comparison for Correction Rates – ATTY vs Pro Se.



## Attorneys

	Total	Returned	Rate
Debt Collection	1,085,050	81,403	7.50%
Motor Vehicle Accident	573,791	33,747	5.88%
Divorce with Children	383,766	29,531	7.70%
Independent Administration	171,339	20,863	12.18%
Other	217,234	18,699	8.61%
Debt - Other	185,383	14,954	8.07%
Guardianship	130,967	13,201	10.08%
Divorce without Children	161,134	12,297	7.63%
Debt - Consumer/DPTA	181,633	10,697	5.89%
Property Damage	141,595	9,661	6.82%
Debt - Adult	79,846	8,929	11.18%
Debt - Child	78,103	7,862	10.07%
Adoption	187,132	7,376	3.94%
(AG Use Only) Establishment	141,961	6,701	4.72%
Independent Administration	43,504	5,656	13.00%

## Pro Se Filers

Case Type	Total	Returned
Evictions - Residential	71,510	10,200
Divorce without Children	29,499	8,400
Divorce with Children	36,359	8,300
Debt/Contract - Debt Collection	79,252	4,800
Small Claims	14,825	3,400
Other Civil	21,882	3,000
Name Change	5,721	2,700
Motor Vehicle Accident	81,418	1,700
Other Family Law	3,687	1,200
Other Parent-Child	5,844	1,100
Debt/Contract - Other	12,282	1,000
Custody or Visitation	3,948	900
Protective Order	4,581	800
Child Protection	14,385	700
Independent Administration	5,835	600

# Texas Self Help Progress



## Summary

**Interviews** currently available across Texas

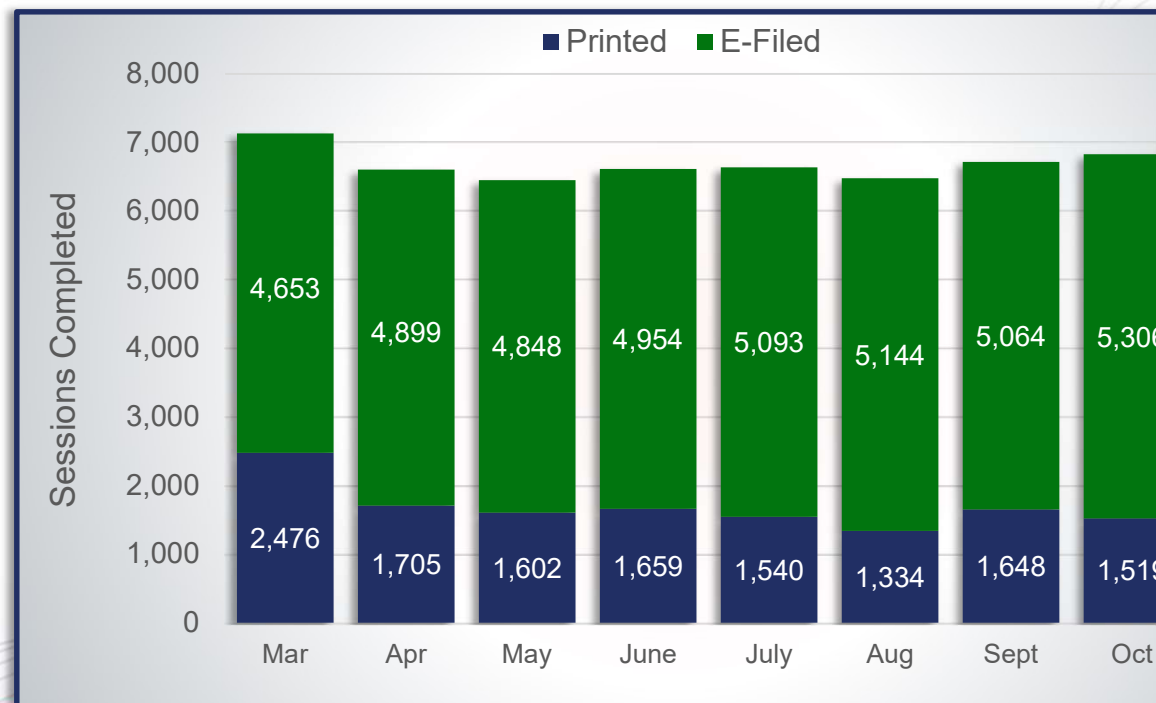
**Interviews currently integrated** with eTexas

**eTexas Self Help average completion rate continues to improve**



Top Counties by Sessions Completed (YTD)

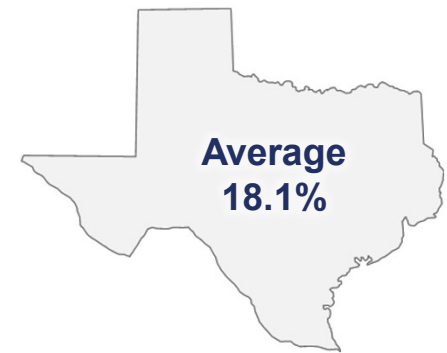
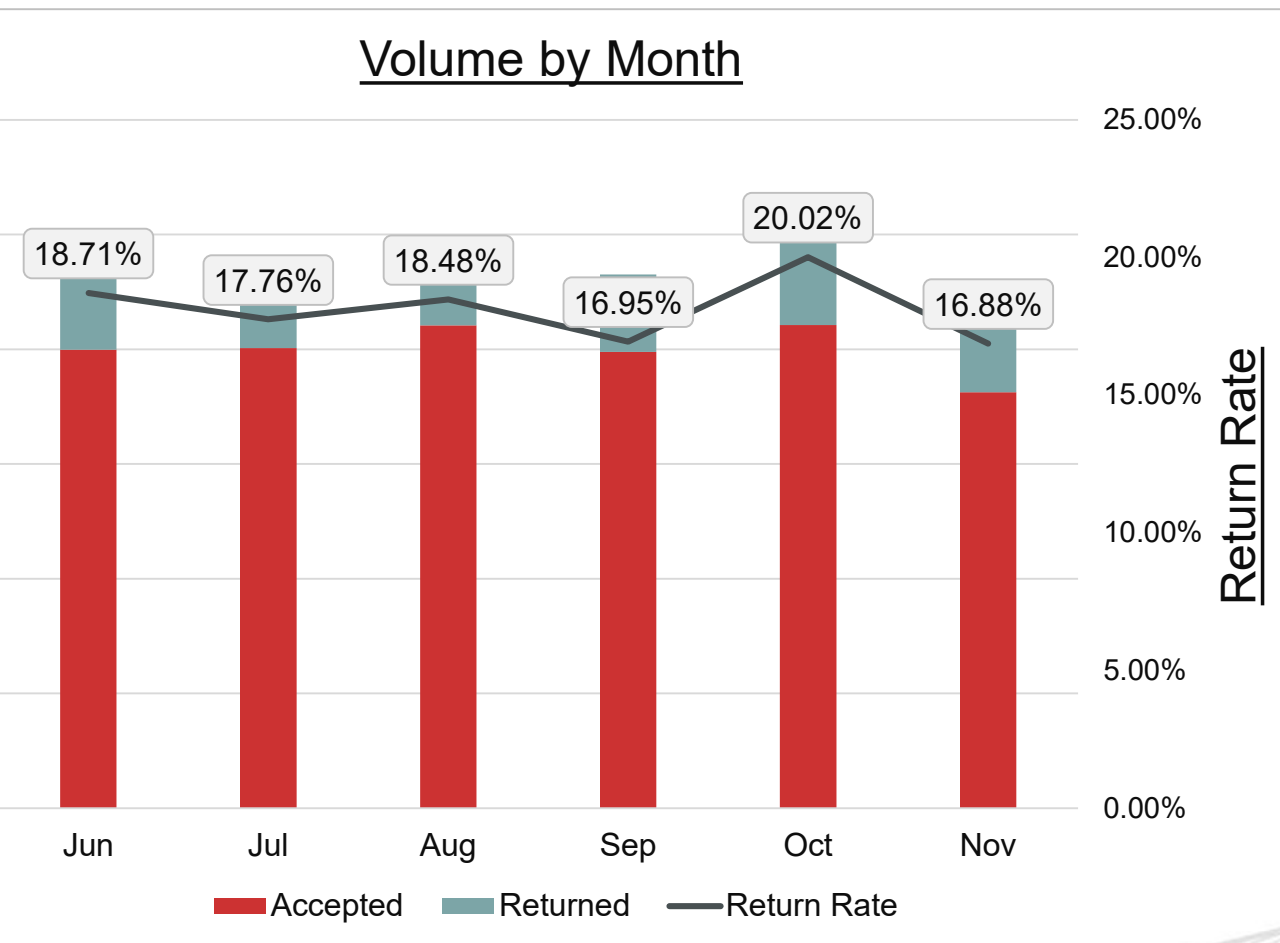
City	Sessions	City	Sessions
Tarrant	16,631	Denton	3,258
Harris	7,580	Williamson	2,838
Travis	7,163	El Paso	2,822
Dallas	6,636	Bexar	2,422
Collin	6,446	Fort Bend	2,166



# File & File – Return Rates – Last 6 Months



Volume by Month



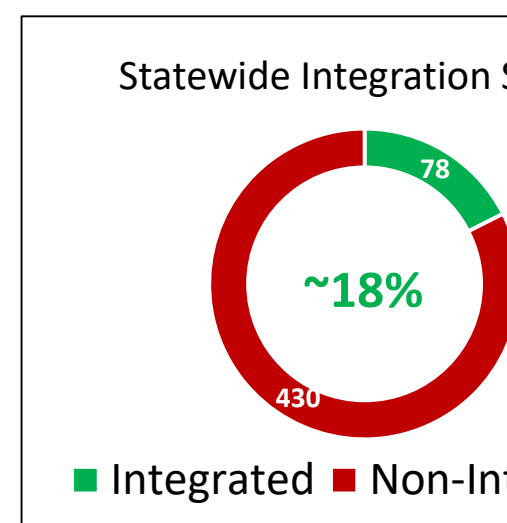
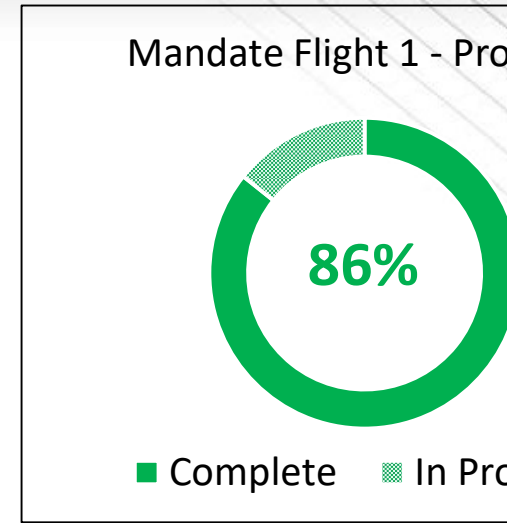
Case Type	Return	Rate	%
Name Change	1,229	49.12%	
Evictions - Residential	1,209	8.33%	
Divorce without Children	890	39.64%	
Small Claims	650	20.31%	
Other Family	157	38.57%	
Protective Order	143	28.83%	
Debt/Contract - Debt Collection	57	11.26%	

Return Reason Description
Incorrect/Incomplete Info: Resubmit w/ Required Forms
Filer's Request
Judge's Request
Incorrect/Incomplete Info: Resubmit with required Info by Statute
Document Addressed to Wrong Clerk/Location



# SearchTX – Integration Mandate (Flight 1)

County/Office	Kickoff	Stage Connected	Config Mappings	Stage Operational	Solution Validation	Non-Criminal Go-Live
Dallas CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
Tarrant CC	Complete	Complete	Complete	Complete	Complete	Complete
Travis CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
Collin CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
Denton CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
Fort Bend CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
Williamson CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
Cameron CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
Brazoria CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
Nueces CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
Galveston CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
Bexar CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
Harris CC	Complete	Complete	Complete	Complete	Complete	Complete
Jefferson CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
El Paso CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
Montgomery CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
Bell CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
Lubbock CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
Webb CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
Harris DC	Complete	Complete	1/10/2025	1/17/2025	2/14/2024	2/24/2025
Tarrant DC	Complete	12/20/2024	1/10/2025	1/17/2025	2/14/2024	2/24/2025
McLennan CC/DC	Complete	Complete	1/10/2025	1/17/2025	2/14/2024	3/1/2025
Hidalgo CC/DC	Complete	Complete	1/10/2025	1/17/2025	2/7/2024	2/14/2025



All courts without an approved extension from the SC are Live

# SearchTX – Integration Mandate (Flight 2)



Mandatory Date	County/Office	Kickoff	Stage Connected	Config Mappings	Stage Operational	Solution Validation	Non-Criminal Go-Live
3/1/2025	Angelina CC/DC	Complete	12/16/2024	12/20/2024	12/30/2024	1/20/2025	2/17/2025
3/1/2025	Hays CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Bastrop CC/DC	Complete	12/18/2024	12/20/2024	1/6/2025	1/22/2025	1/30/2025
3/1/2025	Bowie CC/DC	12/16/2024	1/3/2025	1/10/2025	1/17/2025	1/31/2025	2/7/2025
3/1/2025	Brazos CC/DC	12/16/2024	1/3/2025	1/10/2025	1/17/2025	1/31/2025	2/7/2025
3/1/2025	Comal CC/DC	12/16/2024	1/3/2025	1/10/2025	1/17/2025	1/31/2025	2/7/2025
3/1/2025	Coryell CC/DC	12/16/2024	1/3/2025	1/10/2025	1/17/2025	1/31/2025	2/7/2025
3/1/2025	Ector CC/DC	Complete	12/18/2024	12/20/2024	1/6/2025	1/22/2025	1/30/2025
3/1/2025	Ellis CC/DC	12/16/2024	1/3/2025	1/10/2025	1/17/2025	1/31/2025	2/7/2025
11/1/2025	Franklin CC/DC	12/12/2024	1/13/2025	1/20/2025	1/27/2025	2/14/2025	2/21/2025
3/1/2025	Gregg CC/DC	12/16/2024	1/3/2025	1/10/2025	1/17/2025	1/31/2025	2/7/2025
3/1/2025	Guadalupe CC/DC	Complete	1/6/2025	1/15/2025	1/22/2025	2/7/2025	2/14/2025
3/1/2025	Harrison CC/DC	12/16/2024	1/3/2025	1/10/2025	1/17/2025	1/31/2025	2/7/2025
3/1/2025	Grayson CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Wichita CC/DC	Complete	Complete	Complete	Complete	Complete	Complete
3/1/2025	Henderson CC/DC	12/16/2024	1/3/2025	1/10/2025	1/17/2025	1/31/2025	2/7/2025
3/1/2025	Hood CC/DC	12/16/2024	1/3/2025	1/10/2025	1/17/2025	1/31/2025	2/7/2025
3/1/2025	Hunt CC/DC	12/18/2024	1/6/2025	1/15/2025	1/22/2025	2/7/2025	2/14/2025
3/1/2025	Johnson CC/DC	12/18/2024	1/6/2025	1/15/2025	1/22/2025	2/7/2025	2/14/2025
3/1/2025	Kaufman CC/DC	Complete	12/18/2024	12/20/2024	1/6/2025	1/22/2025	2/17/2025
3/1/2025	Liberty CC/DC	12/18/2024	1/6/2025	1/15/2025	1/22/2025	2/7/2025	2/14/2025
3/1/2025	Midland CC/DC	12/18/2024	1/6/2025	1/15/2025	1/22/2025	2/7/2025	2/14/2025
3/1/2025	Nacogdoches CC/DC	12/18/2024	1/6/2025	1/15/2025	1/22/2025	2/7/2025	2/14/2025
3/1/2025	Orange CC/DC	12/18/2024	1/6/2025	1/15/2025	1/22/2025	2/7/2025	2/14/2025
3/1/2025	Parker CC/DC	12/5/2024	12/18/2024	12/20/2024	1/6/2025	1/21/2025	1/30/2025
3/1/2025	Potter CC/DC	12/18/2024	1/6/2025	1/15/2025	1/22/2025	2/7/2025	2/14/2025
3/1/2025	Randall CC/DC	12/18/2024	1/6/2025	1/15/2025	1/22/2025	2/7/2025	2/14/2025
3/1/2025	Rockwall CC/DC	1/6/2025	1/13/2025	1/20/2025	1/27/2025	2/14/2025	2/21/2025
3/1/2025	Smith CC/DC	Complete	12/18/2024	12/20/2024	1/6/2025	1/21/2025	1/30/2025
3/1/2025	Starr CC/DC	1/6/2025	1/13/2025	1/20/2025	1/27/2025	2/14/2025	2/21/2025
3/1/2025	Taylor CC/DC	Complete	12/18/2024	12/20/2024	1/6/2025	1/22/2025	1/30/2025
3/1/2025	Tom Green CC/DC	1/6/2025	1/13/2025	1/20/2025	1/27/2025	2/14/2025	2/21/2025
3/1/2025	Victoria CC/DC	1/6/2025	1/13/2025	1/20/2025	1/27/2025	2/14/2025	2/21/2025
3/1/2025	Walker CC/DC	1/6/2025	1/13/2025	1/20/2025	1/27/2025	2/14/2025	2/21/2025
3/1/2025	Wise CC/DC	1/6/2025	1/13/2025	1/20/2025	1/27/2025	2/14/2025	2/21/2025



# Appendix

# reSearchTX – Free Case Alerts



Case Filed Date	Case Description	Case Number	Case Type	Location	Case Status	Case Alerts
6/7/2016	Susan Ashworth vs. Lauren Brook	CI-2016F-071	Judgment Nisi	Deaf Smith County - District Clerk	Closed	
2/23/2016	Denton National Bank vs. Dean Wilson	TEST-123	Debt/Contract - Consumer/DTPA	Callahan County - District Clerk	Closed	

- Attorneys of Record and Parties can now receive free case alerts on their cases

- Case alert emails are delivered when there is a new filing or hearing added to a case record

- AoR and parties may opt out of all case alerts, or on a case-by-case basis

- Case Alert emails now have the case number included in the subject line for easy identification

Case Alert: FCA-9-20-24-2 | FCA Night Test 2 - robert.wilken.rw@gmail.com

reSearchTXStage-noreply@research.tylertech... to me

Hi Robert Wilken,

New filing(s) were added to case FCA Night Test 2 - FCA-9-20-24-2.  
Location: Chambers County - County Court

1. Motion  
Filing Description: Motion to dismiss  
Filed On: 10/1/2024

2. Motion  
Filing Description: Motion to quash  
Filed On: 10/2/2024

View Online: <https://researchtx-stage.tylerhost.net/CourtRecordsSearch/ViewCase/2268fb4b94e843fc845375794622010d>

Thanks,  
reSearchTX Customer Service

Questions? Visit our Self-Service Support or Contact Support at:  
Phone: (844)307-8720  
Email: [research.support@tylertech.com](mailto:research.support@tylertech.com)

# re:SearchTX Integration Mandate



## Supreme Court of Texas

Misc. Docket No. 24-9030

Final Approval of Amendments to Texas Rules of Civil Procedure 21, 239a, 246, 297, 298, 299, 299a, and 306a; Texas Rule of Appellate Procedure 9.2; and Rule 2.7 of the Statewide Rules Governing Electronic Filing in Criminal Cases

ORDERED that:

On September 8, 2023, in Misc. Dkt. No. 23-9071, the Court preliminarily approved amendments to Texas Rules of Civil Procedure 21, 165a, 239a, 246, 297, 298, 299, 299a, and 306a; Texas Rule of Appellate Procedure 9.2; and Rule 2.7 of the Statewide Rules Governing Electronic Filing in Criminal Cases, effective immediately. The Court invited public comment and directed the Judicial Committee on Information Technology ("JCIT") to study and make recommendations on copying court orders, notices, and other documents in civil cases to re:SearchTX.

The comment period expired on January 1, 2024. JCIT submitted its recommendations on March 5, 2024. Those recommendations are attached as Exhibit 1 to this Order.

Following the comment period and the receipt of JCIT's recommendations, the Court made revisions to the rules. Those revisions are shown in redline. This Order incorporates the revisions and contains the final version of the amended rules, effective immediately.

This Order also mandates district and county clerks to integrate their local case management systems with re:SearchTX. Integration will be mandatory according to the following implementation schedule based on the counties' 2020 Federal census population:

Courts in counties with a population of 250,000 or more – October 1, 2024;

Courts in counties with a population of 60,000 to 249,999 – March 1, 2025;

Courts in counties with a population less than 60,000 – November 1, 2025.

## re:SearchTX Integration Mandate

- Requires all counties to be integrated with civil case types
- Criminal case types can be included, but are optional
- Recently updated to reflect 12/1/24 mandate date for phase 1

## Mandated Flights

12/1/24



Pop.  
250k+

3/1/25



Pop.  
60k - 249,999

11/1/25



Pop.  
< 60k

## Free Case Alerts

- Attorney of Record and Parties can now receive free case alerts on their cases
- Attorney and Parties may opt out of all case alerts, or on a case-by-case basis